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# CONSUMER WARRANTY INFORMATION

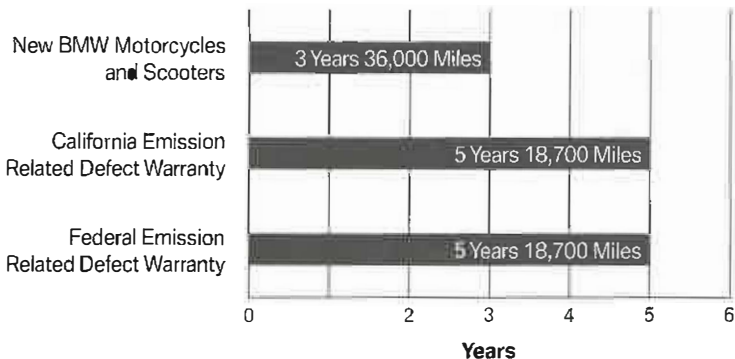
2020 U.S. MOTORCYCLES AND SCOOTERS

# 2020 MODEL YEAR MOTORCYCLES AND SCOOTERS

## Models

- ▷ S Models Excludes HP4 Race
- ▷ K Models
- ▷ R Models
- ▷ G Models
- ▷ F Models
- ▷ C Models

## OVERVIEW OF BMW LIMITED WARRANTIES



**The BMW limited warranties apply only to U.S.-specification BMW vehicles and cover eligible warranty repair or replacement work when the warranty service is performed at an authorized BMW Motorrad Dealer in the United States (including Puerto Rico), subject to all applicable exclusions and/or limitations.**

# **NEW VEHICLE LIMITED WARRANTY FOR MOTORCYCLES AND SCOOTERS — 2020 MODELS (VALID ONLY IN THE U.S.A. INCLUDING PUERTO RICO)**

## **WARRANTOR**

BMW of North America, LLC (BMW NA) warrants during the Warranty Period the 2020 U.S.-specification BMW vehicles distributed by BMW Motorrad USA or sold through the BMW NA Military Sales Program or any BMW NA European Delivery Program against defects in materials or workmanship to the first retail purchaser, and each subsequent purchaser.

## **WARRANTY BEGINS**

Coverage begins on the date of first retail sale or the date the vehicle is first placed into service as a sales demonstrator, service loaner program or company vehicle, whichever is earlier.

## **WARRANTY PERIOD**

The warranty period is 36 months or 36,000 miles, whichever occurs first, except as noted below.

## **WARRANTY COVERAGE**

To obtain warranty service coverage, the vehicle must be brought, upon discovery of a defect in material or workmanship, to the workshop of any authorized BMW Motorrad Dealer in the United States (including Puerto Rico) during normal business hours.

The authorized BMW Motorrad Dealer will, without charge for parts and labor (including diagnosis), either repair or replace the defective part(s) using new or authorized remanufactured parts. The decision whether to repair or replace said part(s) is solely the prerogative of BMW NA. Parts for which replacements are made become the property of BMW NA. In all cases, a reasonable time must be allowed for warranty repairs to be completed after the vehicle is received by the authorized BMW Motorrad Dealer.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

## **OTHER ITEMS**

**Items which are subject to wear and tear or deterioration due to driving habits or conditions, such as brake pads/linings, brake discs, clutch disc, pressure plate, filters, upholstery, trim and chrome items, paint finish, drive belts, glass, steering head, wheel and swing arm bearings, ball joints, fuses, control cables, drive chains, belts, sprockets and pulleys, exhaust pipes and mufflers for discoloration or finish and rubber items such as hand grips, heated hand grips, foot rests, foot shift and control cable shields and similar items, their coverage is specifically limited to defects in material or workmanship.**

Battery performance and durability are temperature-dependent. While battery capacity increases in higher temperatures, colder temperatures will lower the battery's capacity. Extreme high and/or low temperatures may impact the battery's service life.

### **What is not covered:**

Damage, including consequential, which results from negligence, misuse/improper operation of the vehicle, improper repair, lack of or improper maintenance, environmental influences, flood, accident or fire damage, road salt corrosion, or the use of improper fuel as described in the Owner's Manual or contaminated fuel.

Damage to the engine, transmission or any related component caused by improper shifting of the transmission.

Damage to the paint finish due to stone chips, nicks, dents, acid rain, industrial fallout, other environmental influences, and normal deterioration, such as fading, discoloration, or loss of luster, improper care/repair of "matte" paint finishes, as well as damage caused by lack of maintenance, excessive rubbing, the use of improper cleaners, polishes and/or waxes.

Maintenance services and parts when replaced during maintenance such as spark plugs (gasoline engines only), lubricants, fluids, engine tune-up parts, replacement of filters and coolant.

Modification of the vehicle or installation of any performance accessories or components attached to the vehicle which alters the original engineering and/or operating specifications or which results in damage to the other original components, electrical interference, electrical short, radio static, leaks and wind noise.

Tires are warranted by their respective manufacturer. See the Tire Warranty Statement on page 22.

**Driving over rough or damaged road surfaces, as well as debris, curbs and other obstacles can cause serious damage to wheels, tires and suspension parts. Be careful to avoid road hazards and reduce your speed.**

Non-genuine BMW Parts — While you may elect to use non-genuine BMW parts for maintenance or repair services, BMW NA is not obligated to pay for repairs of the non-genuine BMW parts or for repairs of any damage resulting from the use of non-genuine parts.

This warranty shall be null and void for specific vehicle components that were previously replaced with used or salvaged parts, including repairs of any damage resulting from the use of these parts.

This warranty shall be null and void if the odometer has been replaced or altered and the true mileage on the vehicle cannot be determined, and/or the Vehicle Identification Number (VIN) is altered and/or cannot be determined.

This warranty shall be null and void if the vehicle has been declared a total loss or sold for salvage purposes, or if the vehicle has been used in any competitive event.

Extreme lack of use (100 miles or less per month on average) or improper storage, the installation and use of side cars, three wheel conversions, trailer hitches, the towing of trailers of any description.

## **GENERAL**

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

**THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.**

**BMW NA HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.**

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

## **LIMITED WARRANTY — PAINT, CHROME AND POWDER COATINGS 2020 MODELS**

BMW of North America, LLC (BMW NA) warrants this original vehicle against defects in materials or workmanship for paint, chrome and powder coatings only for the first 12 months. Coverage begins on the date of first retail sale or the date the vehicle is first placed into service as a sales demonstrator, Service loaner program or company vehicle, whichever is earlier.

To obtain warranty service coverage, the vehicle must be brought, upon discovery of defect, to the workshop of any authorized BMW Motorrad Dealer. The authorized BMW Motorrad Dealer will, without charge for parts or labor, either repair or replace the defective part(s). The decision whether to repair or replace said part(s) is solely the prerogative of BMW NA. Parts for which replacements are made become the property of BMW NA.

Warranty repairs do not constitute an extension of the original limited warranty period for the vehicle or a part thereof.

BMW of North America, LLC (BMW NA) makes no other express warranty on this product except for the new vehicle warranty, Paint, Chrome, Powder Coating or the emission system warranties.

**THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES HEREIN.**

**BMW OF NORTH AMERICA, LLC (BMW NA) HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF TIME, INCONVENIENCE, OR LOSS OF USE OF THE VEHICLE, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, APPLICABLE TO THIS PRODUCT.**

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Any legal claim or action arising from any express or implied warranty contained herein must be brought within 12 months of the date it arises.

## WHAT IS NOT COVERED

This warranty does not apply to damage, including consequential, which results from negligence, misuse/improper operation of the vehicle, improper repair, lack of or improper maintenance, environmental influences, flood, accident or fire damage and road salt corrosion.

**Non-genuine BMW Parts** — While you may elect to use non-genuine BMW parts for repair services, BMW NA is not obligated to pay for repairs of the non-genuine BMW parts or for repairs of any damage resulting from the use of non-genuine parts.

This warranty shall be null and void for specific vehicle components that were previously replaced with used or salvaged motorcycle parts, including repairs of any damage resulting from the use of these parts.

This warranty shall be null and void if the odometer has been replaced or altered and the true mileage on the vehicle cannot be determined, and/or the Vehicle Identification Number (VIN) is altered and/or cannot be determined.

This warranty shall be null and void if the vehicle has been declared a total loss, sold for salvage purposes, or if the vehicle has been used in any competitive event.